

Coronavirus (COVID-19) Response

March 15, 2020

Missouri Ozarks Community Health is taking the following steps to ensure the safety of patients and staff.

In response to COVID-19, also known as the novel coronavirus, Missouri Ozarks Community Health is taking extra steps to protect our patients and staff. One of these steps is a basic screening of patients for fever, cough, and certain travel at the entrance to each Missouri Ozarks Community Health clinic. All patients exhibiting these symptoms will be offered a mask to wear and hand sanitizer upon entering the clinic.

If you have a fever, cough, and have traveled out of the area in the past 14 days, we ask that you please contact us at (417) 683-5739 before arriving at the clinic. Missouri Ozarks is committed to the health and safety of our community and is engaged with the community-wide effort in addressing the concerns at hand. All of our clinic locations will remain open and operational to serve you and your family.

Practice everyday preventive actions now. Remind everyone in your household of the importance of practicing everyday preventive actions that can help prevent the spread of respiratory illnesses:

- Avoid close contact with people who are sick.
- Stay home except to get medical care when you are sick.
- Wear a facemask if possible when you are around people and you have a cough and fever.
- Cover your coughs and sneezes with a tissue.
- Adopt an alternative to the handshake.
- Clean frequently touched surfaces and objects daily (e.g., tables, countertops, light switches, doorknobs, and cabinet handles) using a regular household detergent and water.
- Wash your hands frequently with soap and water for at least 20 seconds, especially after going to the bathroom; before eating; and after blowing your nose, coughing, or sneezing. If soap and water are not readily available, use a hand sanitizer that contains at least 60% alcohol. Always wash your hands with soap and water if your hands are visibly dirty.

As always, we are grateful for the opportunity to serve you. Rest assured, we are doing everything in our power to provide a safe experience for our patients and a healthy environment for our team and community.

If you have any questions related to the coronavirus, you can call the State of Missouri's free hotline at (877) 435-8411 or visit <https://www.cdc.gov/coronavirus/2019-ncov/faq.html>